



Ebatco Nano

A Bimonthly Newsletter

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Nano Brief



Dear Customers and Friends,

Let it snow! Let it snow! With the snow coming often and heavy, we hope you are enjoying the happy holiday season and are preparing for another fruitful new year. Upon the end of 2019 and beginning of 2020, we wish all of our friends and customers a joyful, wonderful, and peaceful holiday season and a very happy new year!

The 2019 year marked the 12th successful business year for Ebatco. We owe this success to our loyal customers' love of our contract lab services, consulting business services, and best-value instrument product offerings. We would like to particularly note some of our greatest achievements of the year.

First and foremost, we successfully completed the week-long on-site audit to renew our ISO 17025 accreditation, which certifies the integrity of our quality management system and testing competence. Because our current ISO 17025:2005 certification is set to expire at the end of this year, we are thus expecting to receive the ISO 17025:2017 accreditation in the beginning of 2020! The new accreditation includes a substantially expanded scope that contains the techniques and services added over the past two years such as AFM, EFM, MFM, FTIR, Raman, XRD, Metallurgy, Metallography, Streaming Potential, etc.

Secondly, and just as importantly, our family has grown to include a new Technical Sales Manager, Mr. Jay McTaggart. With more than twenty years of experience selling and marketing contract lab services, Mr. McTaggart is committed to further strengthening our existing and potential customer relationships and ensuring that your testing and analysis requirements are met.

Finally, we made substantial investments in our lab services to include a few key offerings: 1) a complete Buehler sample preparation equipment set that includes a diamond saw, a hot press, a vacuum sample mount, and a grinder and polisher for metallography, 2) a TA Instrument modulated DSC with cooling capabilities and an auto sampler, and 3) an Anton Paar SurPASS 3 streaming potential instrument to measure Zeta potentials of large particles, fibers, and catheters.

May you, like the couple found in the attached metallographic picture, open your colorful umbrellas, feel the beauty and peace brought to us by the crystal-white snow, and enjoy the cheerful holiday season while expecting a luckier and more prosperous new year in 2020!

Yours truly,

*Dehua Yang, Ph. D., FASM
President*



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