



Nano Brief



Ebatco



Dear Customers and Friends,

While 2020 has challenged us all in ways we never expected, we have also seen an incredible and heartwarming show of strength across the globe. From front-line workers that are taking care of the community and keeping our lifelines running, to the vaccine developers and manufacturers rolling out defensive measures; thousands of people have come together to bring hope of subduing the vicious virus. It's been an inspiration to witness so many acts of bravery and kindness, both big and small.

As we close out this unusual year like no other, I want to say a huge thank you to all of our dear customers and friends. Thank you for being a part of our Ebatco family and thank you for your continuous kindness, encouragement, trust, collaboration, and business. Thanks to good luck and your kind support, Ebatco was deemed an essential business and has been able to continue our operation at full capacity while complying with all Federal and State mandates on maintaining a safe and healthy workplace.

The greatest highlight of Ebatco's year in 2020 was providing critical testing of COVID-19 therapeutics and PPE materials which helped manufacturers and pharmaceutical companies to develop cures for the disease and prevent the spread of the virus.

The second highlight of the year was our significant growth of business into new territories and large corporate customers across the world. Our newly issued and expanded ISO/IEC 17025:2017 accreditation for contract lab services in chemical, mechanical, thermodynamic and metallurgical fields has helped customers to quickly recognize our capability for providing reliable and accurate testing solutions.

The addition of new talent to the Ebatco team has been another bright spot of our year. Beth Kryzer, our new Office Administrator, was key to our successful implementation of numerous employee benefits, including the addition of a 401K program. Justin Kruger, our new Technical Sales Engineer, brings in many years of technical knowledge and customer sales support experience, and more importantly a huge sales growth potential to our business.

For the coming year, we look forward to welcoming, supporting, collaborating, connecting, meeting and doing business with you again, one way or another. In the meantime, we are wishing you and your loved ones a safe, healthy and happy holiday season, and a peaceful, joyful, and prosperous New Year of 2021!

Yours truly,

*Dehua Yang, Ph. D., FASM
President*

